

We Make A Difference

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In today's economy, any advantage you can get is invaluable. That is why we strive to fulfill your logistics needs — and turn them into your competitive advantage.

Incorporated in 2010, we offer integrated one-stop freight services across Southeast Asia and China (land) and globally (sea and air), supported by a highly experienced logistics team. Our expertise in different countries' customs procedures means that you can expect a trouble-free experience, for we are always working to minimize your cost, time and customs issues to help take your business to the next level.

#### Our services include:

- Full Truckload (FTL) and Less than Truckload (LTL)
- Road/Sea/Air
- Customs Brokerage
- Warehouse and Distribution
- Special Cargo Handling
- Dangerous Goods Handling
- Marine Cargo Insurance

# **OUR TEAM**





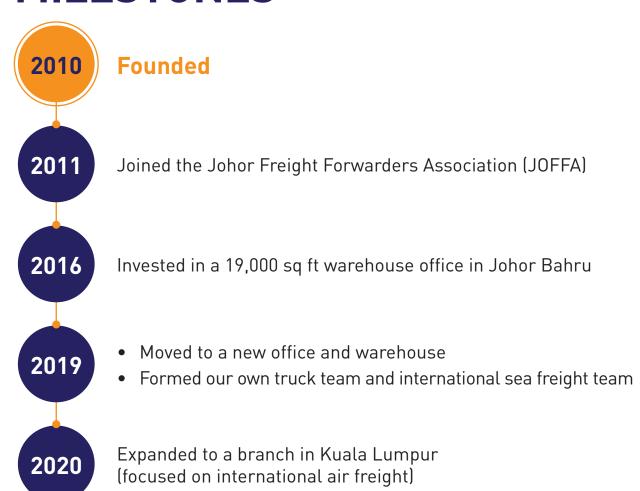
## **VISION**

We aim to be the leading logistics company in Southeast Asia, providing reliable, high-quality logistics solutions that give your business the competitive edge.

## **STRATEGY**

We invest in the best vehicles, equipment and people to provide you with customized solutions at the most competitive cost. We are positioned as one of the fastest growing logistics company operating in Southeast Asia to China (land) and globally (sea and air).

# **MILESTONES**







# **NETWORK**

Whether you need a collection in Thailand or a delivery in Singapore, we have you covered. Our current land network spans North to South, across Southeast Asia to China, while our sea and air logistics can be arranged globally.

## Freight



We offer Economy Freight, Economy Express and Express Freight for your shipping needs. Costs are determined by volumetric weight (amount of package space in relation to actual weight) — the larger your shipment, the higher the volumetric weight. Maximum weight and dimensions may vary by origin or destination. For more information, refer to the dimensions guide below or contact our customer service.

#### Economy Freight

- Economical option that balances delivery speed with cost
- Delivery from two business days, by 5pm

#### Economy Express

- Cost-effective option for less urgent packages
- Specific delivery date can be selected

#### Express Freight

- Additional surcharges for added services
- Time-definite 10am express
- Priority collection/delivery
- Late collection/delivery
- Bonded surcharge

## Freight

**Dimensions Guide: Road Transport** 

Container Type	Internal Dimensions (L x W x H)	Max Cargo Weight
40 foot high cube	12,030 x 2,460 x 2,655 mm	20,000 kg
40 foot standard	12,030 x 2,460 x 2,390 mm	18,000 kg
30 foot standard	9,000 x 2,350 x 2,360 mm	9,000 kg
20 foot standard	5,900 x 2,350 x 2,300 mm	8,000 kg
16 foot standard	4,800 x 2,100 x 1,900 mm	3,000 kg
10 foot standard	3,000 x 1,850 x 1,600 mm	1,000 kg

## Freight

Dimensions Guide: Sea/Air Freight

Container Type	Internal Dimensions (L x W x H)	Max Cargo Weight
45 foot standard	13,550 x 2,350 x 2,360 mm	28,000 kg (61,729 lbs)
45 foot high cube	13,550 x 2,350 x 2,655 mm	27,800 kg (61,288 lbs)
40 foot standard	11,930 x 2,350 x 2,360 mm	28,800 kg (63,493 lbs)
40 foot high cube	11,930 x 2,350 x 2,655 mm	28,600 kg (63,052 lbs)
20 foot standard	5,900 x 2,350 x 2,360 mm	28,200 kg (62,170 lbs)
20 foot high cube	5,900 x 2,350 x 2,655 mm	28,000 kg (61,729 lbs)

## **Freight**

#### **Dimensions Guide: ISO Pallets**

Standardized dimensions approved by the International Organization for Standardization (ISO), detailed in ISO Standard 6780. We have also added different standard pallet sizes and dimensions available in the main geographical regions of the world.

Dimensions, inches (W × L)	Dimensions, mm (W x L)	Region Most Used
48.00 × 40.00	1,016 x 1,219	North America
39.37 × 47.24	1,000 x 1,200	Europe, Asia
44.88 × 44.88	1,140 x 1,140	Australia
42.00 × 42.00	1,067 x 1,067	North America, Europe, Asia
43.30 × 43.30	1,100 x 1,100	Asia
31.50 × 47.24	800 x 600	Europe (fits many doorways)

### **Customs Brokerage**



As part of our total solutions, we provide customs brokerage to handle every step of import and export. We are on hand to advise you on shipping regulations (e.g. licensing, special provisions, restricted and prohibited goods), documentation, duties and taxes.

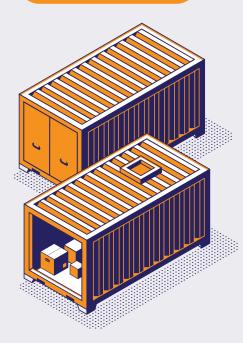
- Import and Export Declaration Filing
- Permits and Licensing
- Duties and Taxes Advancement
- Bonded Warehouse
- Excise Duty Handling
- Others

## **Warehousing & Distribution**



We provide a total supply chain solution, including reverse logistics. Once shipping instructions are received, we will pick, pack and deliver to your respective end-users. Additionally, we offer value-added services such as labelling, packaging and quality inspections to meet your fulfillment needs, and are equipped to handle sensitive products and information. Our stringent security measures include round-the-clock guards on patrol and a CCTV system.

### **Project Cargo**



For heavy lift or oversized cargo, we provide global out-of-gauge services. Fully integrated throughout our business, we ensure a tailor-made solution for a safe and secure delivery. Your cargo will be loaded and secured onto platform, single flat rack or open top unit (at origin port or nearby depot), with inland collection and delivery by a variety of equipment. If required, we can arrange police or inland transport notifications, and handling of customs clearance and documentation (availability depends on location).

#### Overhead Gantry Crane

Unique in the region, with a powerful 40MT capacity

#### • Indoor Overhead Crane

- 2 units with lift capacity of 16MT-32MT
- Specially fabricated 'C' hooks for efficient, speedy loading/unloading
- Capable of handling heavy, delicate cargo on its padded hooks and relocating cargo to different stations
- Operates in all weather conditions

#### Covered Warehouse

Spacious and able to operate in all weather conditions

- Outdoor Mobile Cranes
- Crawler Cranes & Forklifts (fully maintained by UMW)

#### **Dangerous Goods Handling**



Dangerous Goods (DGs), also called Hazardous Materials (HazMat), are substances and organisms that are radioactive, flammable, explosive or toxic in solid, liquid or gas forms. As these pose a danger to both the public and the environment, there are regulations covering safe transport, storage and packaging of DGs such as the International Maritime Dangerous Goods (IMDG) Code and the Maritime (Dangerous Goods, Petroleum and Explosives) Regulations.

For customers with DGs that pose a risk to health, safety and property, we can provide licensed HazMat drivers who can transport hazardous goods effectively.

#### **Delivery**



#### **DELIVERED ON TIME**

From collection to delivery, we ensure your shipments arrive on time.

With dependable, on-time performance and fast lead times, our extensive network gives you full distribution coverage.

### Haulage



We commenced the operation of our container haulage services in 2019 to provide a more comprehensive range of logistics services to our customers, making us more flexible than ever.

This means that we can run multiple projects simultaneously, or to meet a sudden surge of high volume requirements that our customers may face.

# **RESOURCES**

### **Our Fleet**

We have one of the largest fleets in the North, featuring some of the latest vehicles and technology in transport.

- 50 Prime Movers
- 40 Cargo Trailers (gross weight: 1 to 44 tons)
- New Fleet of Trucks
  - Features air suspension system for better shock absorption and protection of fragile products
- Bonded Trucks
- Temperature-controlled Reefer Container Trucks
- Low Loaders



# **RESOURCES**

## **GPS Tracking**

Our fleet is equipped with real-time GPS tracking and monitoring, available 24/7 and able to alert emergency actions.

## **Warehousing**

Our warehousing hub offers storage for cross border trade (e.g. cross docking) and serves multiple industries.

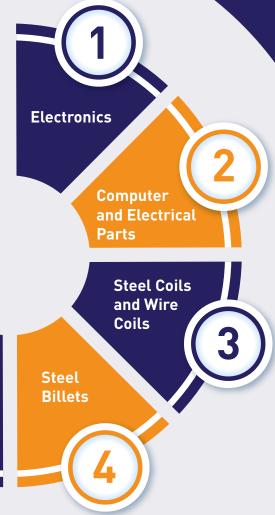
- 60,000 sq ft
- Ramp-loading/unloading Features
- Direct Transfer of Cargo
- Forklift Capacity: 2.5 to 4 tons
- Large Outdoor Container Yard
- Bonded Warehousing



# INDUSTRIES SERVED

We serve a wide range of industries, with solutions well-suited for various products and shipments.





# CUSTOMER BENEFITS



#### **Convenient**

One-stop center (one policy, one contact point, one order form, one invoice)

## Comprehensive

Customized end-to-end delivery, with every step taken care of



# WE MAKE A DIFFERENCE

#### **Innovation**

Full IT operation enables future product and service innovation

## Service Enhancement

Consistent investment in infrastructure and handling systems enhances our service reliability, efficiency and effectiveness



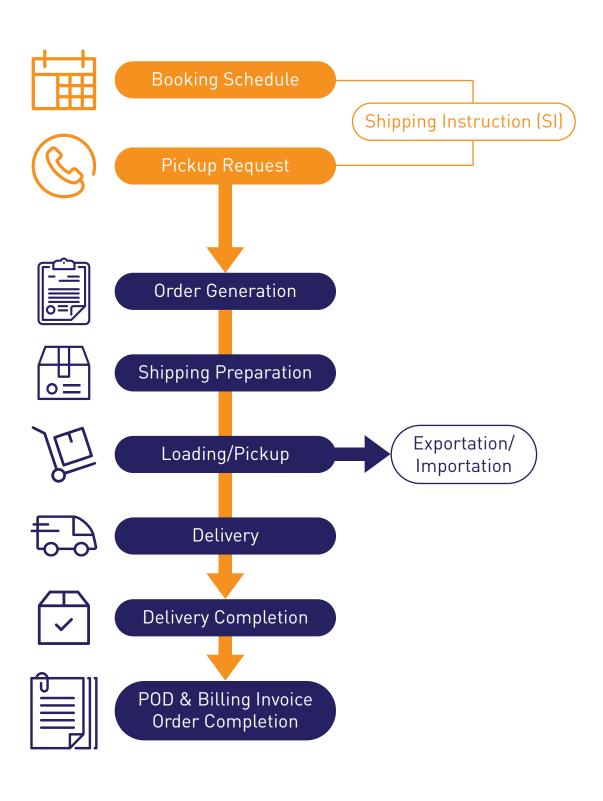
### 24h Monitoring

GPS Tracking System provides real-time information for timely delivery and minimum downtime

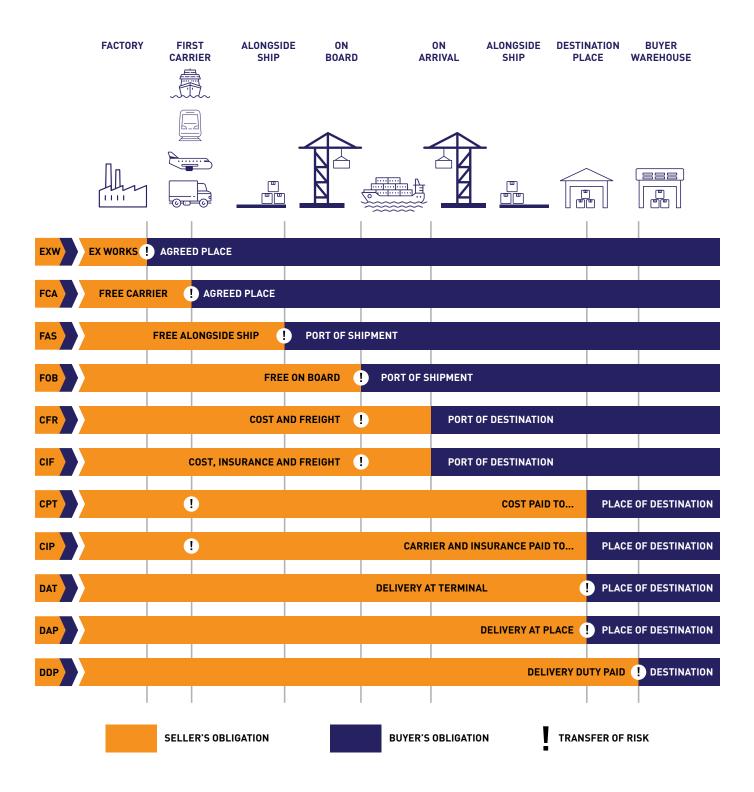


# EASY BOOKING EXPERIENCE

We are with you at every step of the way, with friendly service staff to assist from booking to delivery. Our clear-cut, organized process ensures that your goods are transported safely and tracked with the right documentation.



# **INCOTERMS® 2010**



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